

September 25, 2007

Dr. Pacheco:

I wanted to thank you and your staff at the Center for Eye & laser Surgery for the two procedures I recently had. Any feelings of uneasiness or fear that I had prior to the surgeries were eliminated through my discussions with you. It's not easy to turn over one's eyes and facial appearance to someone else. However, I just felt really comfortable in what you were telling me and the manner in which you conveyed it.

Too, I want you to know how pleased I was to have you refer me to Dr. Theda Kontis for a discussion of the surgical procedures for which she ultimately had responsibility. The two of you work well in concert with each other.

In re-reading some of the information presented at one of the seminars, I noted that you "feel it is of utmost importance that individuals be well-informed prior to undergoing any medical treatment." Through your seminar, Open Your Eyes to the Possibilities, and discussion with you, I felt as though I was well-informed, and prepared to make the decision regarding my surgeries.

My best wishes to you as you continue to serve others with your expertise and compassion.

*Mary, Arnold, Maryland*